## **Real Estate Withholding Tax Statement** 2009

593

AMENDED: 🗆			Сору	A FOR FRANCHISE TAX BOARD
Part I Withholdi	ng Agent	FTB Use Only: Total Payment Enclosed:		00
Name		·	SS	N or ITIN
Business Name			FE	IN or CA Corp no.
Daoineos ramo				in or on our prior
Address (including su	uite, room, PO Box, or PMB no.)			
City			State ZIF	P Code
0.11				
Seller or Transferor Name			SS	N or ITIN
Spouse/RDP Name of	or Business Name		Spo	ouse's/RDP's SSN or ITIN
Address (including ap	ot./suite, room, PO Box, or PMB no.)		FEI	IN or CA Corp no.
City			State ZIP	P Code
City			State ZIF	Code
Property address (if r	no street address, provide parcel number and co	punty)		
Part II Escrow o	r Exchange Information			
	•		<b>a</b> 1	
		Installment Payment		
	ion (Check One Only): •	mstamment i dyment	2	MM / DD / YYYY
	onal Sale or Transfer			
B Installmen		<b>D</b>		
	culation (Check One Only):	b I failed Exertainge		
Total Sales Price				
<b>A</b> 🗌 3 1/3 % (.	.0333) x Total Sales Price (See instructions.	Signature not required below)		
Optional Gain o	n Sale Election (Signature required below)			
	-	Bank and Financial Corp. 10.84% x Gain on Sale		
	ornia Partnership 9.3% x Gain on Sale <b>F</b> L			
		Financial S Corporation 12.8% x Gain on Sale		0
		● 5 L		
FRANCHISE T	rm and payment to:	If paying by EFT mail to: FRANCHISE TAX BOARD		
PO BOX 94286		PO BOX 942867		
SACRAMENTO	CA 94267-0651	SACRAMENTO CA 94267-8888		
Part III Perjury	/ Statement – Signature is required v	when the Optional Gain on Sale is elected above	/e.	
	ersons, and exchange accommodators are not rs are strongly encouraged to consult with a	t authorized to provide legal or accounting advice for purp competent tax professional for this purpose.	oses of deteri	mining withholding
Tax Board may revie	w relevant escrow documents to ensure wit	provided above is, to the best of my knowledge, true and hholding compliance. I understand that if this form is no	d correct. I und ot signed, the	derstand that the Franchise withholding amount will be
3 1/3% of the total s	aigo pilog.			
	Seller's Signature:		Date:	
It is unlawful to forge a spouse's/RDP's	Spouse's/RDP's Signature:		Date:	
signature.	Preparer's Name and Title/Escrow I	Rusiness Name	Telenhou	ne Number:
	r reparer a manife and time/Eactow i	Jusiness Haine.	( \	ie ituliibei.
			()	
For Privacy Notice	e, get form FTB 1131.	7111083		Form 593 c2 200

## **2009 Real Estate Withholding Tax Statement**

593

	his is important tax information and is being fur ile this form with your California tax return.	rnished to the Franchise Tax Board.		Сору	B FOR SELLER OR TRANSFEROR
Part I Withholdin	·	FTB Use Only: Total Payment Enclosed:	: , ,		00
Name		, ,		SS	N or ITIN
Business Name				FE	IN or CA Corp no.
Address (including su	ite, room, PO Box, or PMB no.)				
City			5	State ZIF	P Code
Seller or Transferor					
Name				SS	N or ITIN
Spouse/RDP Name o	r Business Name			Spo	ouse's/RDP's SSN or ITIN
Address (in alcoling on	4/				INI ay OA Oaya aa
Address (including ap	t./suite, room, PO Box, or PMB no.)			FEI	IN or CA Corp no.
City				State ZIP	<sup>o</sup> Code
Oity				State Zii	_
Property address (if n	o street address, provide parcel number and cou	untv)			
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, ,			
Part II Escrow of	r Exchange Information				
1. Escrow or Exchar	nge Number			● 1	
2. Date of Transfer, I	Exchange Completion, Exchange Failure, or In	nstallment Payment		● 2	
3. Type of Transaction	on (Check One Only): •				MM / DD / YYYY
A Conventio	nal Sale or Transfer				
<b>B</b> Installmen	it Sale Payment <b>C</b> Boot	<b>D</b> Failed Exchange			
4. Withholding Calcu	ulation (Check One Only): •				
Total Sales Price					
· · · · · · · · · · · · · · · · · · ·	0333) x Total Sales Price (See instructions. S	Signature not required below)			
	Sale Election (Signature required below)	7			
		Bank and Financial Corp. 10.84% x Gain on S	Sale		
	ornia Partnership 9.3% x Gain on Sale F	_			
	on 8.84% x Gain on Sale G				00
		If naving by EET mail to:	• 5		00
FRANCHISE TA	m and payment to:	If paying by EFT mail to: FRANCHISE TAX BOARD			
PO BOX 94286		PO BOX 942867			
SACRAMENTO	CA 94267-0651	SACRAMENTO CA 94267-8888			
Part III Perjury	Statement – Signature is required w	hen the Optional Gain on Sale is elected	d above.		
Title and escrow per amounts. Transferor	rsons, and exchange accommodators are not a rs are strongly encouraged to consult with a co	authorized to provide legal or accounting advice ompetent tax professional for this purpose.	for purpose:	s of deteri	mining withholding
	w relevant escrow documents to ensure with	rovided above is, to the best of my knowledge, t holding compliance. I understand that if this for			
	College Cigneture			Doto	
	Selier's Signature:			υaτe:	
It is unlawful to forge a spouse's/RDP's signature.	Spouse's/RDP's Signature:			Date:	
-	Preparer's Name and Title/Escrow Business Name:		Telephone Number:		
				( )	

TAXABLE YEAR

## **Real Estate Withholding Tax Statement** 2009

593

AMENDED: 🗆			Сору	FOR WITHHOLDING AGENT'S RECORDS
Part I Withholdi	ng Agent	FTB Use Only: Total Payment Enclosed:		
Name			SSI	N or ITIN
Business Name			FFI	N or CA Corp no.
Address (including su	uite, room, PO Box, or PMB no.)			
City			State ZIP	Code
City			State ZIF	Code
Seller or Transferor				
Name			188	N or ITIN
Spouse/RDP Name of	or Business Name		Spo	ouse's/RDP's SSN or ITIN
Address (including ap	ot./suite, room, PO Box, or PMB no.)		FEI	N or CA Corp no.
City			State ZIP	Code
Property address (if r	no street address, provide parcel number and co	ounty)		
Property address (III	to street address, provide parcer number and of	ounty)		
Dart II Ferrow o	or Exchange Information			
	•		<b>a</b> 1	
	· ·	Installment Payment		
		ilistallilletti rayittetti	• 2 .	MM / DD / YYYY
	ion (Check One Only): ● onal Sale or Transfer			
B Installmen		<b>D</b> Failed Exchange		
	culation (Check One Only):	<b>D</b>		
Total Sales Price				
_	.0333) x Total Sales Price (See instructions.	Signature not required below)		
	n Sale Election (Signature required below)	originature not required below)		
· —		Bank and Financial Corp. 10.84% x Gain on Sale		
<b>C</b> Non-Califo	ornia Partnership 9.3% x Gain on Sale <b>F</b> [	S Corporation 10.8% x Gain on Sale		
<b>D</b> Corporation	on 8.84% x Gain on Sale <b>G</b> [	Financial S Corporation 12.8% x Gain on Sale		
5. Amount With	held from this Seller	● 5 ∟		0
	rm and payment to:	If paying by EFT mail to:		
FRANCHISE T PO BOX 94286		FRANCHISE TAX BOARD PO BOX 942867		
	CA 94267-0651	SACRAMENTO CA 94267-8888		
Part III Perjury	y Statement – Signature is required v	when the Optional Gain on Sale is elected abov	re.	
	rsons, and exchange accommodators are no rs are strongly encouraged to consult with a	t authorized to provide legal or accounting advice for purp	oses of detern	nining withholding
				Javatand that the Franchic
Tax Board may revie 3 1/3% of the total s	w relevant escrow documents to ensure wit	provided above is, to the best of my knowledge, true and the compliance. I understand that if this form is no	ot signed, the v	vithholding amount will be
	Seller's Signature:		Date:	
It is unlawful to forge a spouse's/RDP's	Spouse's/RDP's Signature:		Date:	
signature.	Preparer's Name and Title/Escrow	Rusiness Name	Telephon	e Number:
	r reparer s warne and Title/ESCFOW	Dusiness Name.	( \	e Humber.
For Privacy Notice	e, get form FTB 1131.	7111083		Form 593 c2 200

## **Instructions for 593**

## **Real Estate Withholding Tax Statement**

#### **What's New**

Withholding Rates – For taxable years beginning on or after January 1, 2009, Non-California Partnerships will be subject to withholding requirements on a sale of California real property at a rate of 3 1/3% of sales proceeds or 9.3% of gain. The alternative withholding rates for the sale of California real property by S corporations will be increased to 10.8% and 12.8% for Financial S corporations.

Installment Sales – For taxable years beginning on or after January 1, 2009, buyers will be required to withhold on the principal portion of each installment payment if the sale of California real property is structured as an installment sale.

## **General Information**

Registered Domestic Partners (RDP) – RDPs under California law must file their California income tax returns using either the married/RDP filing jointly or married/RDP filing separately filing status. RDPs have the same legal benefits, protections, and responsibilities as married couples unless otherwise specified.

If you entered into a same sex legal union in another state, other than a marriage, and that union has been determined to be substantially equivalent to a California registered domestic partnership, you are required to file a California income tax return using either the married/RDP filing jointly or married/RDP filing separately filing status. For more information on what states have legal unions that are considered substantially equivalent, go to our website at **ftb.ca.gov** and search for **RDP**.

For purposes of California income tax, references to a spouse, a husband, or a wife also refer to a California registered domestic partner (RDP), unless otherwise specified. When we use the initials RDP they refer to both a California registered domestic "partner" and a California registered domestic "partnership," as applicable. For more information on RDPs, get FTB Pub. 737, Tax Information for Registered Domestic Partners.

#### **Round Cents to Dollars**

Round cents to the nearest whole dollar. For example, round \$50.50 up to \$51 or round \$25.49 down to \$25. If you do not round, the Franchise Tax Board (FTB) will disregard the

#### **Electronic Funds Transfer (EFT)**

Corporations that meet certain requirements must remit all of their payments through EFT rather than by paper checks to avoid the EFT penalty. Corporations that remit an estimated tax payment or extension payment in excess of \$20,000 or that have a total tax liability in excess of \$80,000 must remit all of their payments through EFT. The FTB will notify corporations that are subject to this requirement. Those that do not meet these requirements and wish to

participate on a voluntary basis may do so. For more information, go to our website at **ftb.ca.gov** and search for **EFT**, call 916.845.4025, or get FTB Pub. 3817, Electronic Funds Transfer Program Information Guide.

When remitting payments by EFT, mail Copy A of Form 593 to the following address:

FRANCHISE TAX BOARD PO BOX 942867 SACRAMENTO CA 94267-8888

#### A Purpose

Use Form 593, Real Estate Withholding Tax Statement, to report real estate withholding on sales closing in 2009, on installment payments made in 2009, or on exchanges that were completed or failed in 2009.

Use a separate Form 593 to report the amount withheld from each seller. If the sellers are married or registered domestic partners (RDPs) and they plan to file a joint return, include both spouses/RDPs on the same Form 593.

#### Common Errors

Year of Form – The year (at the top) of Form 593 must be the same as the year on line 2. See instructions for line 2. If you do not have Form 593 with the correct year, go to our website ftb.ca.gov to get the correct Form(s) 593 and 593-B, Real Estate Withholding Tax Statement (if applicable).

Identification Numbers – Check to see that the withholding agent's and seller's identification numbers are correct and listed in the same order as the names. If both a husband/RDP and wife/RDP are listed, make sure both social security numbers (SSNs) or individual taxpayer identification numbers (ITINs) are listed in the same order as their names.

Trusts and Trustees – It is important to report the correct name and identification number when title is held in the name of a trust. If the seller is a trust, see the Specific Line Instructions on page 2 for Seller or Transferor.

Preparer's Name and title/Escrow Business Name – Provide the preparer's or Title/Escrow's name and phone number.

## **B** Who Must File

Any person who withheld on the sale or transfer of California real property during the calendar month must file Form 593 to report and remit the amount withheld. Normally, this will be the title company, escrow company, intermediary, or accommodator. Generally, the buyer will only complete these forms when reporting the withholding on installment payments.

#### C When and Where to File

File **Copy A** of Form 593, attach a copy of the promissory note with the principal portion of the first installment payment, and pay the amount of tax withheld within 20 days following the end of the month in which the transaction occurred.

Mail Copy A of Form 593 and payment to:

FRANCHISE TAX BOARD PO BOX 942867 SACRAMENTO CA 94267-0651

Distribute the other copies of Form 593 as follows:

- Copy B Send to sellers within 20 days following the end of the month in which the transaction occurred.
- Copy C Retained by withholding agent.

## **D** Interest and Penalties

Interest will be assessed on late withholding payments and is computed from the due date to the date paid. If the real estate escrow person does not notify the buyer of the withholding requirements in writing, the penalty is the greater of \$500 or 10% of the required withholding.

If the buyer (after notification) or other withholding agent does not withhold, the penalty is the greater of \$500 or 10% of the required withholding.

If the withholding agent does not furnish complete and correct copies of Form 593 to the FTB by the due date, within 20 days following the end of the month in which the transaction occurred, but does file them within 30 days of the due date, the penalty is \$15 per Form 593. If Form 593 is filed more than 30 days after the due date, the penalty is \$50 per Form 593. If the failure is due to an intentional disregard of the requirement, the penalty is the greater of \$100 or 10% of the required withholding.

If the withholding agent does not furnish complete and correct copies of Form 593 to the **seller** by the due date, within 20 days following the end of the month in which the transaction occurred, the penalty is \$50 per Form 593. If the failure is due to an intentional disregard of the requirement, the penalty is the greater of \$100 or 10% of the required withholding.

## E Amending Form 593

**Do not** file an amended Form 593 to cancel the withholding amount for a Form 593-C, Real Estate Withholding Certificate, filed after the close of escrow.

To amend Form 593:

- Complete a new Form 593 with the correct information.
- Check the "Amended" box at the top of the revised form.
- Include a letter explaining what changes were made and why.
- Fax the amended form and letter to our general fax number, 916.845.9512. If an amended form was requested by the FTB, use the fax number that was provided.

Whenever an amended Form 593 is provided to the FTB, Copy B should also be provided

to each affected seller. Be sure to check the "Amended" box at the top of the revised form.

Amended forms can only be filed by the withholding agent. If a seller notices an error, the seller should contact the withholding agent.

#### **Instructions for Seller**

This withholding of tax does not relieve you from the requirement to file a California income tax return and report the sale within three months and fifteen days (two months and fifteen days for a corporation) after the close of your taxable year.

You may be assessed penalties if:

- · You do not file a tax return.
- You file your tax return late.
- The amount of withholding does not satisfy your tax liability.

## **How to Claim the Withholding**

To claim the withholding credit, report the sale or transfer as required and enter the amount from line 5 on the line for real estate or nonresident withholding on your tax return. Attach Form(s) 593, Copy B, to the lower front of your California tax return. Make a copy for your records.

If withholding was done for a failed exchange or on boot in the year following the year the property was sold, the withholding is shown as a credit for the taxable year the withholding occurred since you qualify for installment sale reporting. If you elect to report the gain in the year the property was sold, instead of in the year you received the payment, contact the FTB at 888.792.4900 prior to filing your California tax return for instructions to have the credit transferred to the prior year.

## **Specific Instructions**

## Part I – Withholding Agent

Enter the name, mailing address, and identification number of the withholding agent (payer/sender). Enter the SSN or ITIN only when the buyer, who is an individual, is sending the withholding payment. Include the Private Mail Box (PMB) in the address field. Write "PMB" first, then the box number. Example: 111 Main Street PMB 123.

#### **Seller or Transferor**

Enter the name, mailing address, and identification number of the seller or transferor Include the Private Mail Box (PMB) in the address field. Write "PMB" first, then the box number. Example: 111 Main Street PMB 123. If the seller has applied for an identification number, but it has not been received, enter, "Applied For" in the space for the seller's ID and attach a copy of the federal application behind Form 593.

If the seller is an **individual**, enter the SSN or ITIN. If the sellers are husband/RDP and wife/RDP and plan to file a joint return, enter the name and SSN or ITIN for each spouse/RDP. Otherwise, do not enter information for more than one seller. Instead, complete a separate Form 593 for each seller.

If the seller is a **grantor trust**, enter the grantor's individual name and SSN or ITIN. Do not enter the name of the grantor trust. The grantor trust is disregarded for tax purposes and the individual seller must report the sale and claim the withholding on the individual's tax return.

If the seller is a **non-grantor trust**, enter the name of the trust and the trust's federal employer identification number (FEIN). If the trust has not applied for a FEIN, leave the identification number blank. **Do not enter the trustee information**.

If the seller is a **single member disregarded LLC**, enter the name and identification number of the single member.

For all other **non-individual** sellers, enter the FEIN or California corporation number.

Enter the address (or parcel number and county) of the CA real property transferred.

Conventional Sale or Transfer and Installment Sales: Enter the address (parcel number and county) of the transferred property.

**Exchanges:** Enter the address of the relinquished property.

# Part II – Escrow or Exchange Information

**Line 1 – Escrow or Exchange Number**Enter the escrow or exchange number for the property transferred.

Line 2 – Date of Transfer, Exchange Completion, Exchange Failure, or Installment Payment

**Conventional Sale or Transfer:** Enter the date escrow closed.

**Installment Sales:** For withholding on first installment payment, enter the date escrow closed. For withholding on the principal portion of each installment payment, enter the date of the installment payment.

**Exchanges:** For completed exchanges, enter the date that the boot (cash or cash equivalent) was distributed to the exchanger. For failed exchanges, enter the date when it was determined that the exchange would not meet the deferred exchange requirements and any cash was distributed to the seller.

When withholding on boot or a failed exchange, be sure to use the forms for the year that you entered on line 2 (rather than the year of the sale), since the seller will be able to use installment sale reporting for the gain.

#### Line 3 – Type of Transaction

Check one box that represents the type of real estate transaction for which the withholding is being calculated.

**Conventional Sale or Transfer:** Check this box if the conventional sale or transfer represents the close of escrow for the real estate transaction. This sale or transfer does not contain any conditions such as an installment sale, boot, or failed exchange.

**Installment Sale Payment:** Check this box if you are withholding on either the principal portion of the first installment payment during escrow or on the principal portion of a subsequent installment payment. Attach a copy of the promissory note with the first installment payment.

**Boot:** Check this box if the seller intends to complete a deferred exchange, but receives boot (cash or cash equivalent) out of escrow.

**Failed Exchange:** Check this box for any failed exchange, including if a failed deferred exchange had boot withheld upon in the original relinquished property.

#### Line 4 - Withholding Calculation

Check one box that represents the method to be used to calculate the withholding amount on line 5. Either the Total Sales Price Method (31/3% of the sale price) or the Optional Gain on Sale Election based on the applicable tax rate as applied to the gain on sale. Check only one box. A-G.

#### Line 5 - Amount Withheld

Enter the amount withheld from this transaction or installment payment based upon the appropriate calculation for either the Total Sales Price or the Optional Gain on Sale Election, below.

# Withholding Amount Using Total Sales Price

#### **Conventional Sale or Transfer:**

#### **Installment Sales:**

- a. Amount Subject to Withholding. If you are withholding on the first installment payment in escrow, enter the required amount of the first installment payment. If you are withholding on subsequent installment payments, enter the principal portion of the payment.....
- b. Withholding Amount. Multiply line a by 31/3% (.0333) and enter the result here and on Form 593, line 5........\$\_

## **Exchanges:** Amount Subject to Withholding. For completed deferred exchanges, enter the amount of boot (cash or cash equivalent) received by the seller.....\$\_ Withholding Amount. Multiply line a by $3^{1/3}\%$ (.0333) and enter the result here and on Form 593, line 5 . . . . . . . . . \$\_ **Failed Exchanges:** Total Sales Price. If a deferred exchange is not completed or does not meet the deferred requirements, enter the total Ownership Percentage. If multiple transferors attempted to exchange this property. enter this seller's ownership percentage. Otherwise, enter 100.00% . . . . . . . . . . \_ \_ \_ . \_ % Amount Subject to Withholding, Multiply line a by line b .....\$\_\_ Withholding Amount. Multiply line c by $3^{1/3}\%$ (.0333) and enter the result here and on Form 593, line 5 . . . . . . . \$

## Withholding Amount Using Optional Gain on Sale Election

**Conventional Sale or Transfer:** Enter the amount from Form 593-E, Real Estate Withholding – Computation of Estimated Gain or Loss, line 17 on Form 593, line 5.

Installment Sales: The Installment Withholding Percent is applied to the principal portion of all installment payments, including the first installment payment received during escrow to determine the gain on sale. The gain on sale is then multiplied by the seller's applicable tax rate to determine the withholding amount.

You must complete the calculation under Installment Withholding Percent first, in the next column, to determine the withholding percentage needed to complete the withholding amount in item c.

alli	ount in item c.
a.	Installment Payment \$
b.	Gain on Sale, multiply line a by the Installment Withholding Percent (calculated in the next column)
C.	Withholding Amount. Multiply line b by the applicable tax rate* and enter the result here

and on Form 593, line 5 . . . . \$\_\_\_

#### **Installment Withholding Percent**

Complete this calculation for the Installment Withholding Percent that will be applied to all installment payments, including the first installment payment received during escrow. If withholding on the principal portion of each installment payment, the seller must provide the buyer with the Installment Withholding Percent to be included on Form 593-I, Real Estate Withholding Installment Sale Acknowledgement. If withholding on the first installment payment is received during escrow, then compute the percent as follows:

a.	Gain on Sale from Form 593-E, line 16 \$
b.	Selling Price from Form 593-E, line 1
C.	Installment Withholding Percent, divide line a by line b

With the principal portion of the first installment payment, attach a copy of the promissory note to Form 593, Copy A.

#### **Exchanges:**

a. Boot Amount. Not to exceed recognized gain ....\$\_\_\_\_\_\_
b. Withholding Amount. Multiply line a by the applicable tax rate\* and enter the result here and on Form 593, line 5 .....\$\_\_\_\_\_\_

#### Failed Exchanges:

- a. Gain on Sale from
  Form 593-E, line 16 . . . . . \$\_\_\_\_
- b. Ownership Percentage. If multiple transferors attempted to exchange this property, enter this seller's ownership percentage. Otherwise, enter 100.00% . . . . . . . \_ \_ \_ . \_ %
- c. Amount Subject to
  Withholding. Multiply
  line a by line b . . . . . . . . . \$\_\_\_\_
- d. Withholding Amount. Multiply line c by the applicable tax rate\* and enter the result here and on Form 593, line 5 . . . .\$

If a failed deferred exchange had boot withheld upon in the original relinquished property, reduce the Withholding Amount by the amount previously remitted to the FTB.

## \*Tax Rates

Individual 9.3%
Non-California Partnership 9.3%
Corporation 8.84%
Bank and Financial Corporation 10.84%
S Corporation 10.8%
Financial S Corporation 12.8%

## **Part III - Perjury Statement**

Complete the Seller's and Preparer's information. A signature is only required if the Optional Gain On Sale Election method is used.

#### Preparer's Name and title/Escrow Business Name

Provide the preparer's or Title/Escrow's name and phone number.

#### **Additional Information**

For more information on real estate withholding, get FTB Pub. 1016, Real Estate Withholding Guidelines. To get a withholding form or publication, or to speak to a representative, contact our Withholding Services and Compliance's automated telephone service at:

**888.**792.4900, or 916.845.4900 (not toll-free) FAX 916.845.9512

#### OR write to:

WITHHOLDING SERVICES AND COMPLIANCE FRANCHISE TAX BOARD PO BOX 942867 SACRAMENTO CA 94267-0651

For information on requirements to file a California tax return or to get forms call:

From within the	
United States	800.852.5711
From outside the	
United States	916.845.6500
	(not toll-free)

You can download, view, and print California tax forms and publications from our website at **ftb.ca.gov**.

OR to get forms by mail, write to: TAX FORMS REQUEST UNIT

FRANCHISE TAX BOARD PO BOX 307 RANCHO CORDOVA CA 95741-0307

#### Assistance for Persons with Disabilities

We comply with the Americans with Disabilities Act. Persons with hearing or speech impairments please call:

TTY/TDD . . . . . . . . . . . . . 800.822.6268

## Asistencia Telefonica y en el Internet

Sitio web ftb.ca.gov

#### Asistencia para Personas Discapacitadas

Nosotros estamos en conformidad con el Acta de Americanos Discapacitados. Personas con problemas auditivos o de habla pueden llamar al TTY/TDD 800.822.6268.